



TROUBLESHOOTING CHART

Problem	Possible cause	Solution
The indicator (2) does not light up. The display goes out shortly after the unit is switched on.	The unit is not switched on. The batteries are discharged.	Press the On/Off button (3). Recharge the batteries while the unit is turned off. Remove the batteries for 30 seconds before switching the unit on.
The charging indicator (13) on the charger does not light or blinks red.	Poor contact between the unit and the charger. Poor contact between the battery pack and the unit. The adapter is not connected to the charger. The adapter is connected to a wall outlet that does not work.	Clean the contacts underneath the unit and in the charger. Use a napkin moistened with window cleaner fluid. NOTE! Do not press the contacts on the charger down into the holes! Clean and bend out the battery springs inside the battery compartment. Clean the battery pack contacts. Plug the adapter into the wall outlet and to the charger. If the wall outlet has an On/Off switch, this must be on.
The batteries are not charged. <u>Also see above.</u> The charging indicator (13) on the charger is on, but does not change from red to green, even after 48 hours.	The batteries are completely discharged. Battery life is at an end NOTE! Not covered by the warranty!	Charge the batteries for two days while the unit is off. Purchase new battery packs from the dealer.
Grey baby unit display and poor range.	The batteries are completely discharged, even if low battery is not indicated. The baby unit is too cold.	Charge the batteries for at least 12 hours. Take the baby unit into a place with room temperature.
No sound in the parent unit.	The volume has been turned down.	Adjust the volume.
The speaker symbol is not displayed in the parent unit.	The volume has been turned down completely.	Adjust the volume.
No contact between the baby unit and the parent unit.	The units are set to different digital codes and/or channels.	Set the same digital code and/or channel on both units.
The parent unit signals that the range is exceeded.	Out of range. The baby unit is not switched on. The baby unit and the parent unit are set to different channels. The factory-set IPS code is different on the units.	Reduce the distance. Local conditions may reduce the range dramatically. Try switching channels. Charge the batteries for at least 12 hours. Turn the baby unit on. Check that they display the same letter, A or B. Check that the code on the round label in the battery compartment is the same. If not, contact the dealer.
Interference while transmitting.	Too great distance between the units. Local conditions, interference.	Reduce the distance. Move the units slightly. Local conditions cannot be changed. Try turning off light dimmers or other noise sources. Units rarely have a defect.
Loud screeching/beeping sound.	Units are too close to each other. Volume is too high.	Increase the distance. Adjust the volume.
Unit displays low battery even if the charger switches to green.	Possible unit malfunction.	Check battery in other unit. If OK there, contact the dealer.
Short range	Ruined or spent batteries. Antenna not pulled out. Local conditions.	Check the batteries as mentioned above. Pull out both antennas. Other baby alarms in the vicinity may reduce range dramatically. Try to switch channels, or move the baby unit and/or parent unit.
It takes a long time from when the baby starts crying until you can hear it on the parent unit.	This is entirely normal. The parent unit needs time to check that the correct baby unit is trying to establish contact. Other baby alarms may be near by, especially if the delay is very long.	